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PAR Technology's Punchh[®] Selected as Loyalty Platform Provider for Wendy's

The industry's leading loyalty platform and team of expert strategists will support iconic fast-food brand deliver fresh and crave-worthy targeted offers, promotions and experiences

NEW HARTFORD, N.Y. (March 27th, 2024) – <u>ParTech, Inc. (PAR)</u>, a global restaurant technology leader and provider of unified commerce for enterprise restaurants, today announced that <u>Wendy's</u>[°], the iconic fast-food chain known for its fresh, never-frozen beef and signature square burgers, has selected PAR's industry-leading loyalty and offer solution, <u>PAR Punchh</u>[°], to advance its already successful loyalty program into the next generation of customer engagement.

Wendy's will leverage PAR Punchh's AI-driven platform and Punchh Enterprise Support to enhance its loyalty program for customers who visit any of their nearly 6,500 locations across the United States and Canada. With PAR Punchh's advanced loyalty expertise and personalization engine, Wendy's aims to advance its loyalty program with best-in-class gamified experiences, targeted offers designed to bring great food for a great value to its customers, and exclusive promotions tailored to individual customer preferences.

The open architecture of PAR Punchh ensures seamless integration into Wendy's existing app and online ordering systems, optimizing their technology stack for both current and future operations. This integration will enhance the omni-channel experience, digitally and at the restaurant.

In collaboration with PAR Punchh's team of loyalty strategists, Wendy's will craft a comprehensive strategy, aiming to elevate the guest experience and drive customer satisfaction.

"Loyalty is not a feature, it's an outcome – driving more customer lifetime value. We believe that coupling our technology with our skilled team of loyalty strategists not only gives brands the tools to build guest loyalty, but also puts us in the driver seat with them to deliver results," said <u>Savneet Singh</u>, CEO of PAR Technology. "The partnership we're building with Wendy's is going to help cultivate their ability to deepen relationships with their fans and stand out. Blending their iconic brand offerings with cutting-edge solutions is a winning combo!" This collaboration is the latest example of PAR's commitment to providing innovative solutions that drive revenue and foster strong, meaningful connections with guests. Over 200 global enterprises in 20 countries, including brands like Casey's (NASDAQ: CASY), and Tropical Smoothie Café, LLC, rely on PAR Punchh to boost revenue by fostering strong customer relationships.

About PAR Technology

For more than 40 years, PAR Technology Corporation's (NYSE: PAR) cutting-edge products and services have helped bold and passionate restaurant brands build lasting guest relationships. We are the partner enterprise restaurants rely on when they need to serve amazing moments from open to close, during the most hectic rush hours, and when the world forces them to adapt and overcome. More than 70,000 restaurants in more than 110 countries use PAR's restaurant point-of-sale, digital ordering, loyalty and back-office software solutions as well as industry-leading hardware and drive-thru offerings. To learn more, visit <u>partech.com</u> or connect with us on <u>LinkedIn</u>, <u>X</u> (formerly Twitter), Facebook, and Instagram.

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